

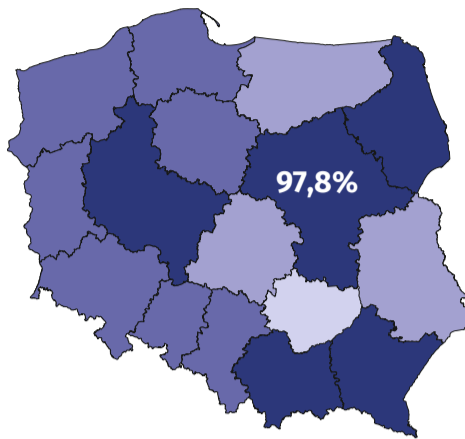


# 17 May World Telecommunication and Information Society Day

Data on Mazowieckie Voivodship for 2025



## Households having access to the Internet at home (with at least one person aged 16-74)



Persons who used the Internet in the last 3 months



Persons who used the Internet afterwards



Persons who never use the Internet



## Ways to solve problems related to internet use in the last 3 months

Persons who encountered difficulties while using the Internet and tried to solve the problem by:



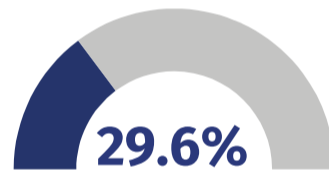
**956 239**

**22.3%**

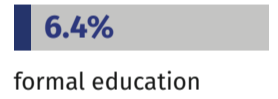
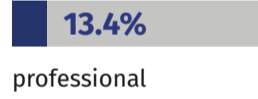
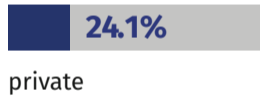
- 11.1%** solving the problem themselves or attempting to solve the problem themselves
- 9.2%** asking someone for help
- 2.0%** using a different method

## Use of artificial intelligence (AI) tools in the last 3 months

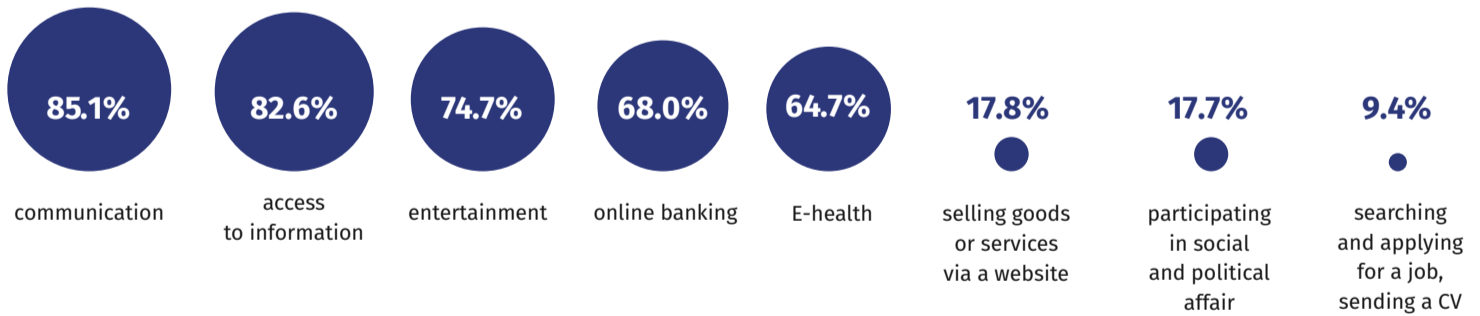
Persons who use any artificial intelligence (AI) tools such as ChatGPT, Gemini, etc. to create content such as text, images, programming code, or videos



of which for the purpose:

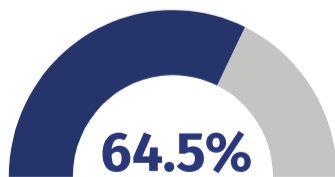


## Purpose of using the Internet for private purposes in the last 3 months



## Online shopping

Persons who ordered goods, products, or services online for private use in the last 3 months



Most frequently purchased:

- clothing, footwear and accessories (51.0%)
- cosmetics and health and beauty care products or (31.6%),
- transport services from companies, e.g. public transport, plane, Uber, Bolt, electric scooters (25.6%)



## Frequency of online shopping by persons in the last 3 months



This information was compiled based on the results of the "Use of Information and Communication Technologies in Households and Individuals" survey, conducted annually in April and May. Data presented in the "last 3 months" format refers to the months preceding the survey. The survey covers individuals aged 16-74 and their share in the total population of that age group.

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When publishing Statistical Office data, please indicate the source.